

Dear Valued Guest,

Hello and thank you for making a reservation to dine with us at Gibbet Hill! We are so excited to finally be able to welcome guests back to our property and to offer the same high level of hospitality, service and quality you have come to expect from us. As Governor Baker has released his dining guidelines, we have been diligently designing our new indoor and outdoor dining models and implementing procedures and policies to keep everyone safe and healthy. As such, things look a little different at Gibbet Hill right now and we want to fill you in on what to expect during your visit with us.

MENUS – One difference to expect is how you will experience our menu. While one time use, paper menus are available upon request, we encourage you to view our [menu](#) on your smartphone or tablet. This will help minimize waste and protect our environment.

DINING – To encourage social distancing, we have implemented a new service model where your server will be available to you, but not at your table as frequently as they were before. In an effort to limit server visits to the table, we encourage you to place your entire order at one time (though we understand you don't always know if there will be room for dessert!). Your server will be stationed nearby but has been directed to limit their time at your table to keep everyone healthy and safe.

Now that we are able to serve you indoors (yay!) it is important for you to take notice of the directional arrows that are on the floors. Please do follow their directions for traffic flow through the restaurant as they are required by the state of Massachusetts and help limit face to face contact by creating one way routes. You will notice our staff following the same routes, and if you have questions please ask!

If you are seated in our outdoor dining area be aware that it is tented, however you will want to dress accordingly for the weather.

Lastly, seating is limited and we want to see as many of you as possible. Upon arrival, the host will let you know the time of the next seating at your table. This will allow you to plan your stay with us accordingly. We encourage you to continue enjoying our property after your meal – you may visit the farm or perhaps pack a blanket to sit down and watch the cows play!

MASKS – Masks are required to be worn by our staff at all times. Guests are required to wear a mask while on our property, although you may remove it while seated at your table.

RESTROOMS – The restrooms in our building are available for your use. If you are seated outdoors, please enter the building via the rear door; observe the traffic flow arrows. Queues are not to be formed at the restrooms.

CLEANING/DISINFECTING – We are cleaning and disinfecting all high touch surfaces frequently and on a regular schedule. We have allowed adequate time between reservations to clean and disinfect tables and chairs prior to the next guest's seating.

DISTANCING – Lines and groups of more than 6 are not allowed to congregate. As such, please arrive for your reservation on time and be aware of the 6' markings we have placed around the property to easily identify the appropriate distancing. When you arrive for your reservation, please check in at the host station located at the front of the building, under the overhang. If we are not quite ready for your seating, feel free to wander around our property and we will text you when your table is ready.

Thank you so much for choosing to dine with us! We are honored you trust us in this new era of dining and are proud to be able to serve you. Please do not hesitate to reach out with any questions, concerns or just to say hello. We look forward to seeing you soon.

Should you wish to send this document to your fellow diners, simply text them this link: